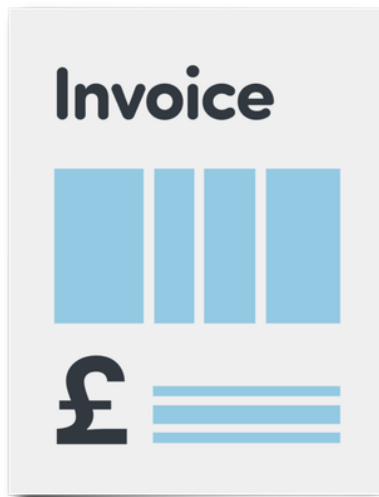


Paying towards the care services you receive



“Easy Read” does not mean that everyone will find this booklet easy to understand.

Many people will still need help and support to understand what they need to do.





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1. Introduction



This booklet gives you information about a **financial assessment**.



If you need help to understand this booklet please call:

Customer Finance
01375 652681



You can also ask your family, friend, support worker or social worker to help.



We will talk with you about what you may need to pay towards your care services.

2. What are Social Care Services?



Social care services means care and support provided by Thurrock Council Adults Social care



This includes Homecare, Supported Living, **Direct Payments**, Day Sessions, Transport and Assistive Technology.



Residential Care Home placements, Respite Short Breaks and Interim Placements.



Reablement Support to help you get back to doing things on your own.

3. Will I have to pay?



You may have to pay towards the services you receive from Adult Social Care.



The amount you will have to pay depends on how much money you have.



We will complete a Financial Assessment to work out how much you can afford to pay.



You will need to pay from the first day your services start.

4. Forms to complete

Thurrock Council – Residential / Homecare / Day care / Direct Payments financial assessment form (FA001)

This form will be used by your allocated Social Worker or Support Planner to ask for a Financial Assessment and Benefit Advice. The adviser will gather information to work out:

- the cost of your residential care, homecare, day care (direct payment) supported living package
- whether you may be entitled to additional income or benefits

Please note that your assessed charges will commence from the first day the service starts.

If you need help with this form, contact the Customer Finance team on 01473 662 661

Care details

<input type="checkbox"/> residential	<input type="checkbox"/> section 117	<input type="checkbox"/> respite
<input type="checkbox"/> homecare or day care	<input type="checkbox"/> mental health	<input type="checkbox"/> respite
<input type="checkbox"/> direct payments	<input type="checkbox"/> respite	<input type="checkbox"/> respite technology

LAS

older people learning disabilities drug and alcohol

mental health physical disabilities

Home Care hours per week (per 4 weeks)

Day Care sessions per week

Number of original financial partners per week

Direct Payments hours, broken down to day hours, night hours, agency care hours, overnight, week to week support

Person receiving care

Name

Status single married living together with partner widowed divorced

Date of birth

National insurance number

Home address, if receiving direct payments, homecare or day care

Residential care address, if applicable

Date entered home, if applicable

Phone number

Abused name and worker

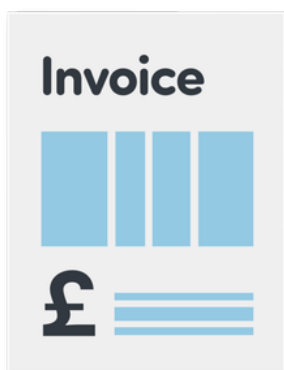
You will need to complete a financial assessment **declaration** (FA001 Form).



You will need to sign declaration 2 and 3 if you want a financial assessment.




You will need to sign declaration 4 if you do not want a financial assessment.



If you do not want a financial assessment you will have to pay the **full cost** of your services.

5. The Financial Assessment

 <p>An illustration of a document titled "Your Bank Statement" with a barcode and several British banknotes (£10, £20, £5) and coins (50p, 20p, 1p) scattered over it.</p>	<p>At your financial assessment it would be helpful to have copies of your recent bank statements ready.</p>
 <p>An illustration of two women sitting at a table, one in a red top and one in a black top, engaged in a conversation. A purple circular graphic with the word "Assessment" is overlaid on the bottom.</p>	<p>The Finance Officer will look at how much money you receive.</p>
 <p>An illustration of a pink piggy bank with the word "Savings" written on its side. A five-pound note and a gold coin are shown falling into the slot.</p>	<p>How much money you have saved.</p>
 <p>An illustration of a single-story brick residential care home with a grey roof and a chimney.</p>	<p>If you are in a residential care home, we will also include the value of your home if you own this privately.</p>

6. What will I pay and how?



We will let you know how much you need to pay.



You will receive an **invoice** from us every four weeks in the post.



You can pay over the phone, on our website or by direct debit.

01375 652652

www.thurrock.gov.uk/payments/make-payment-online



If you have a Direct Payment, you will need to make payment to your dedicated account.

7. Will I be left with any money?



You will be left with the first £14,250.00 of your savings.

If you have more money than this in savings the Finance Officer will include this in the assessment.



If you live at home with social care services, you will keep enough money to pay for what you need.



If you live in a care home, you will keep some of the money (an **allowance**) to pay for what you need.

8. What if I can't pay?



If you think you cannot pay your invoices, you will need to call us.



If you cannot pay as your money has changed, you will need to call us and we will review and complete a new assessment.



To talk to someone about your invoices and financial assessment call **Customer Finance** on **01375 652681**.



Please call **Thurrock First** if you would like to talk to them about Adult Social Care, services or support on **01375 511000**.

9. What do the green words mean?

There are words that have been changed to green in this document.
The meanings of these words are listed below:

<u>Allowance</u>	A set amount of money the Government allow for normal things such as food, clothing and utilities.
<u>Declaration</u>	This is a written statement to confirm that something is true.
<u>Direct Payments</u>	A direct payment is money you can be given instead of a service to buy your own support and services.
<u>Financial Assessment</u>	A financial assessment works out how much you will need to pay towards your care and looks at how much money you have.
<u>Full Cost</u>	Full cost means that you will pay the full amount of your care services. The Council will not pay towards your care.
<u>Invoice</u>	An invoice is a document showing the services you have received from the Council and how much you need to pay.
<u>Reablement</u>	Reablement is a short term support service to help someone regain their independence.

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Get in touch

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