Thurrock Council Parking Permits online

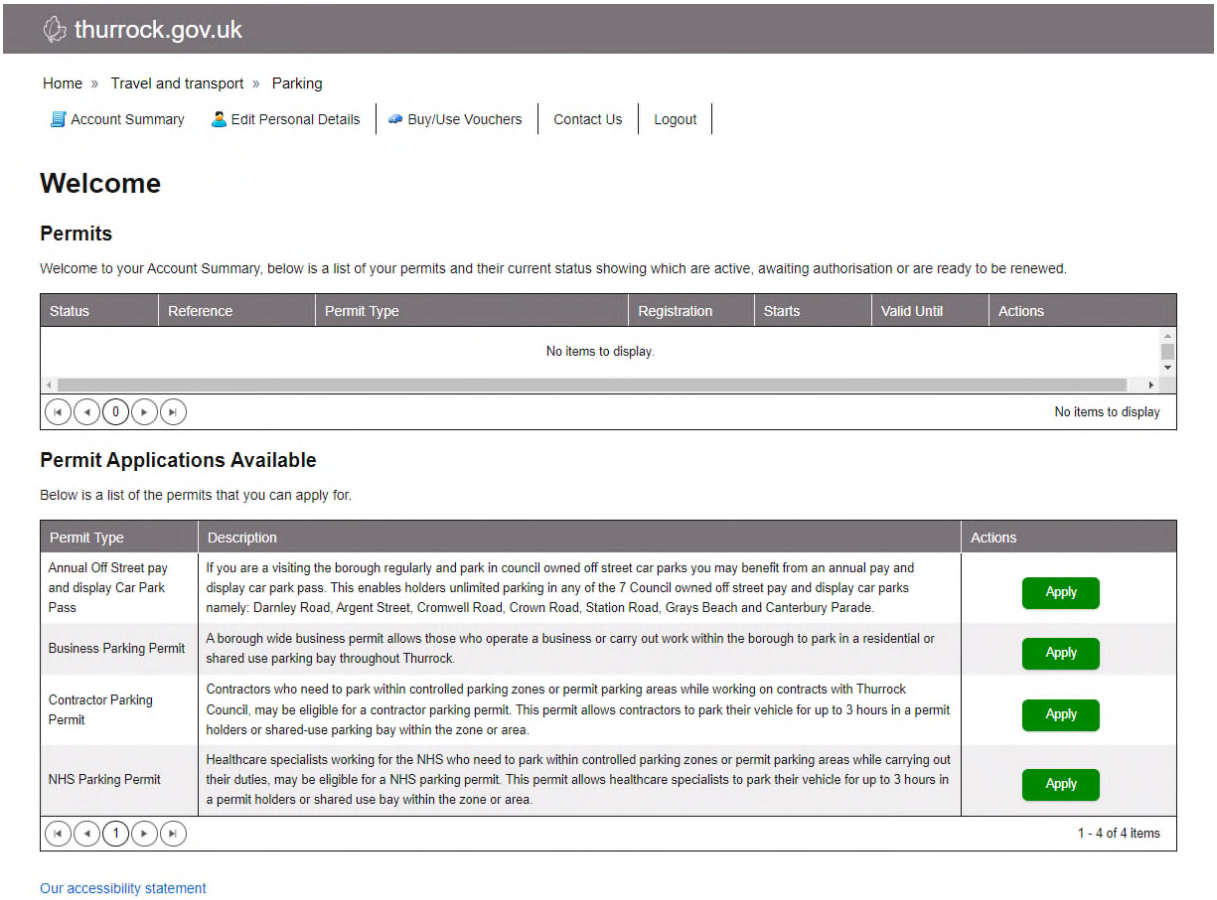
How to apply for a new permit

To apply for a new parking permit, first go to www.thurrock.gov.uk/parking-permits and follow the link for the type of permit you need.

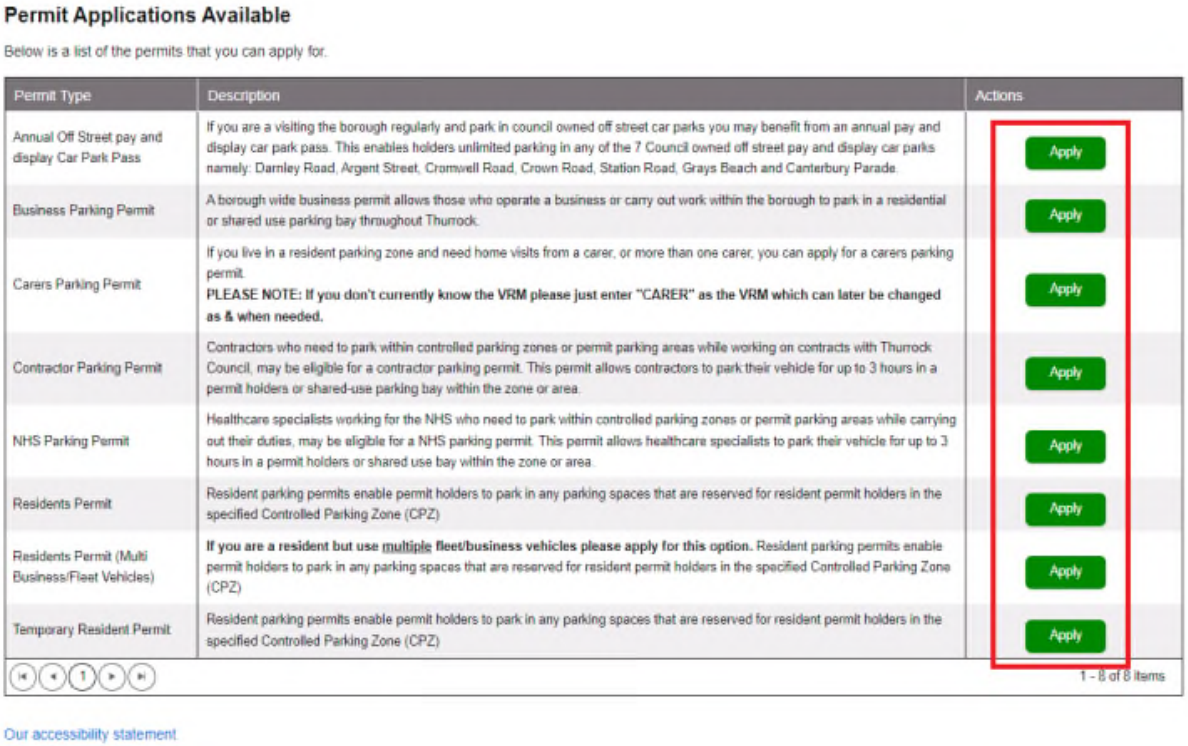
After reading the information provided, use the '**My Account – parking permits**' button either to '**Sign in**' using your email address and Thurrock Council 'My Account' password, or '**Register**' to use our parking permits service for the first time.

You should then follow the steps below to apply for a permit.

1. After you sign-in to our parking permits service using your Thurrock Council 'My Account', you will be redirected to the '**Permits**' summary screen.



2. Under the heading '**Permit Applications Available**', find the type of permit for which you'd like to apply, then select the '**Apply**' button next to it on the right.



Permit Applications Available

Below is a list of the permits that you can apply for.

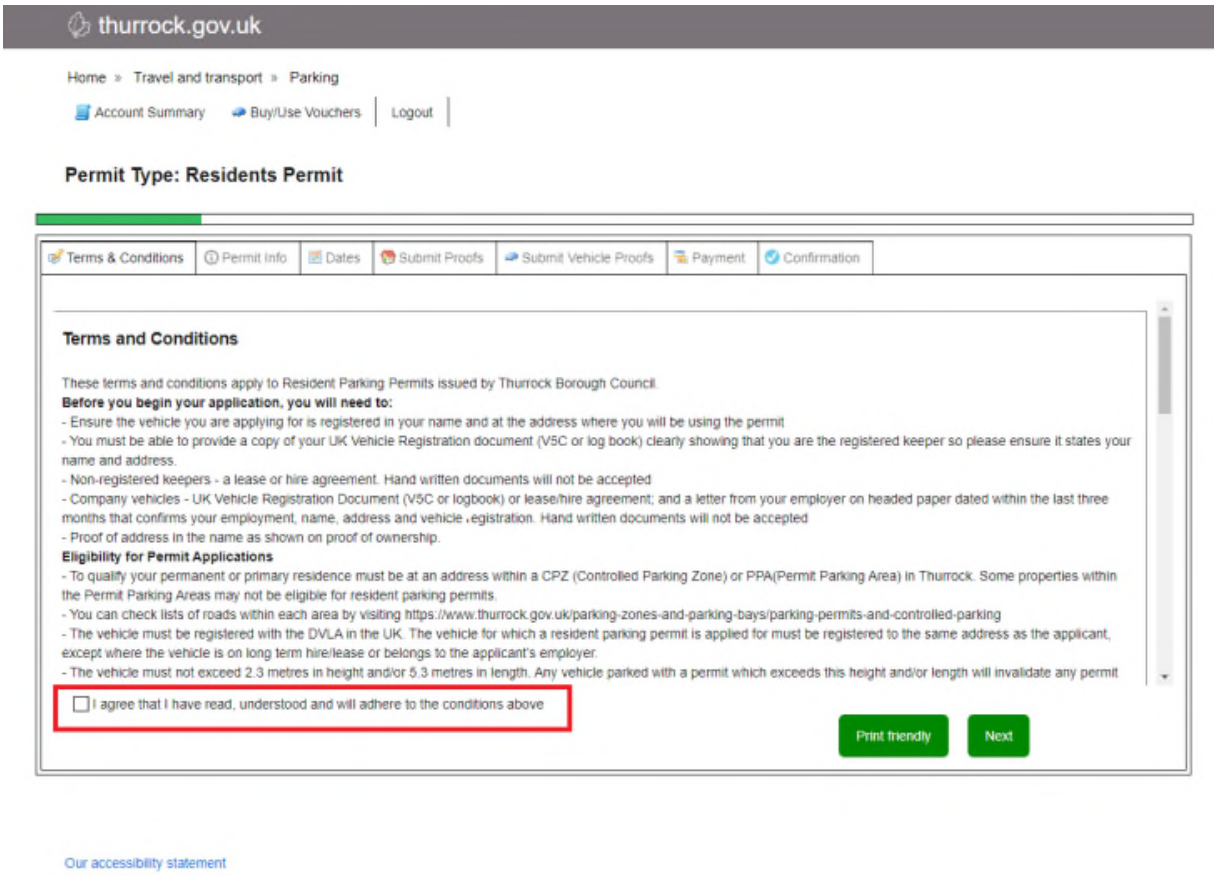
Permit Type	Description	Actions
Annual Off Street pay and display Car Park Pass	If you are a visiting the borough regularly and park in council owned off street car parks you may benefit from an annual pay and display car park pass. This enables holders unlimited parking in any of the 7 Council owned off street pay and display car parks namely: Darnley Road, Argent Street, Cromwell Road, Crown Road, Station Road, Grays Beach and Canterbury Parade.	Apply
Business Parking Permit	A borough wide business permit allows those who operate a business or carry out work within the borough to park in a residential or shared use parking bay throughout Thurrock.	Apply
Carers Parking Permit	If you live in a resident parking zone and need home visits from a carer, or more than one carer, you can apply for a carers parking permit. **PLEASE NOTE: If you don't currently know the VRM please just enter "CARER" as the VRM which can later be changed as & when needed.**	Apply
Contractor Parking Permit	Contractors who need to park within controlled parking zones or permit parking areas while working on contracts with Thurrock Council, may be eligible for a contractor parking permit. This permit allows contractors to park their vehicle for up to 3 hours in a permit holders or shared-use parking bay within the zone or area.	Apply
NHS Parking Permit	Healthcare specialists working for the NHS who need to park within controlled parking zones or permit parking areas while carrying out their duties, may be eligible for a NHS parking permit. This permit allows healthcare specialists to park their vehicle for up to 3 hours in a permit holders or shared use bay within the zone or area.	Apply
Residents Permit	Resident parking permits enable permit holders to park in any parking spaces that are reserved for resident permit holders in the specified Controlled Parking Zone (CPZ)	Apply
Residents Permit (Multi Business/Fleet Vehicles)	**If you are a resident but use multiple fleet/business vehicles please apply for this option.** Resident parking permits enable permit holders to park in any parking spaces that are reserved for resident permit holders in the specified Controlled Parking Zone (CPZ)	Apply
Temporary Resident Permit	Resident parking permits enable permit holders to park in any parking spaces that are reserved for resident permit holders in the specified Controlled Parking Zone (CPZ)	Apply

1 - 8 of 8 items

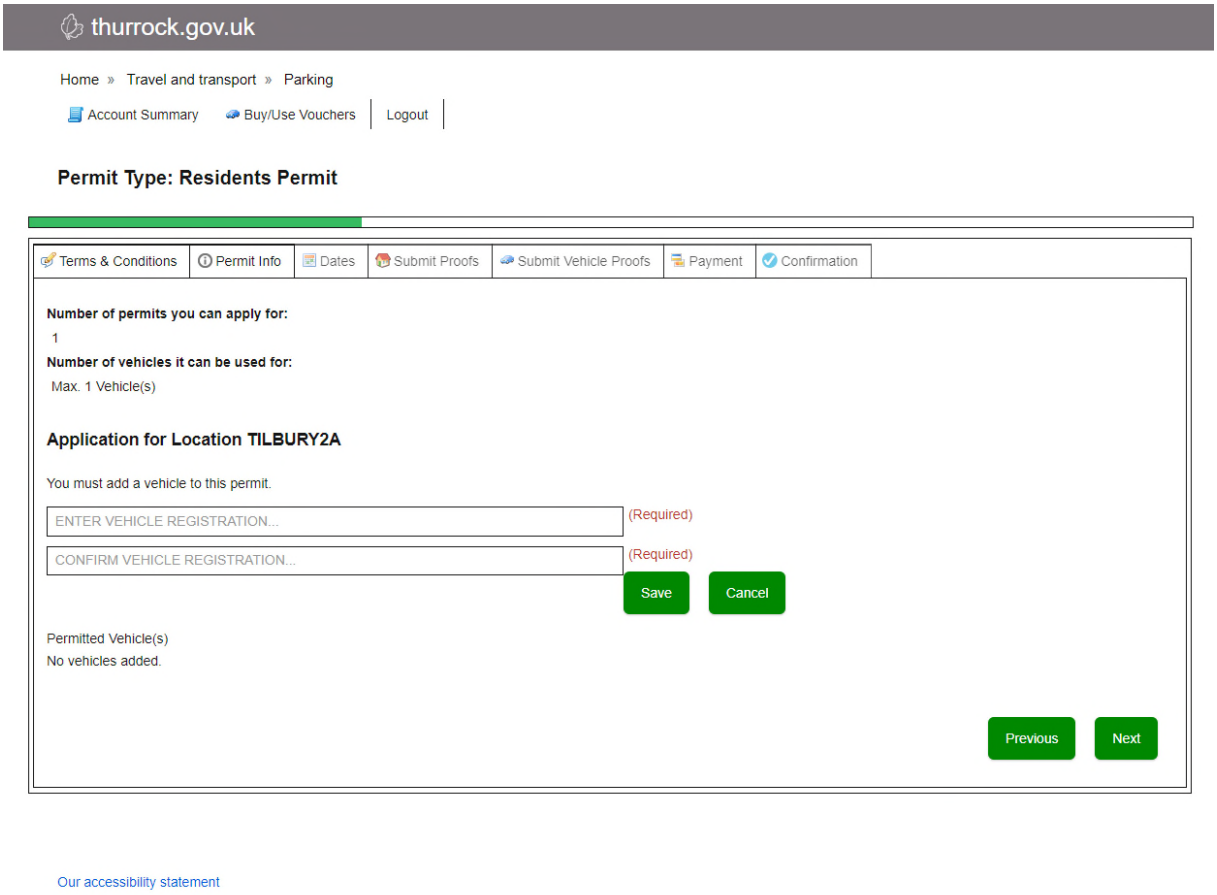
Our accessibility statement

3. You will next be shown a '**Terms and Conditions**' page. You must scroll down this page and at the end put a tick in the box next to where it says: "I agree that I have read, understood and will adhere to the conditions above'.

   If you'd like to print these terms and conditions, use the 'Print friendly' button first. Otherwise select the '**Next**' button to continue.

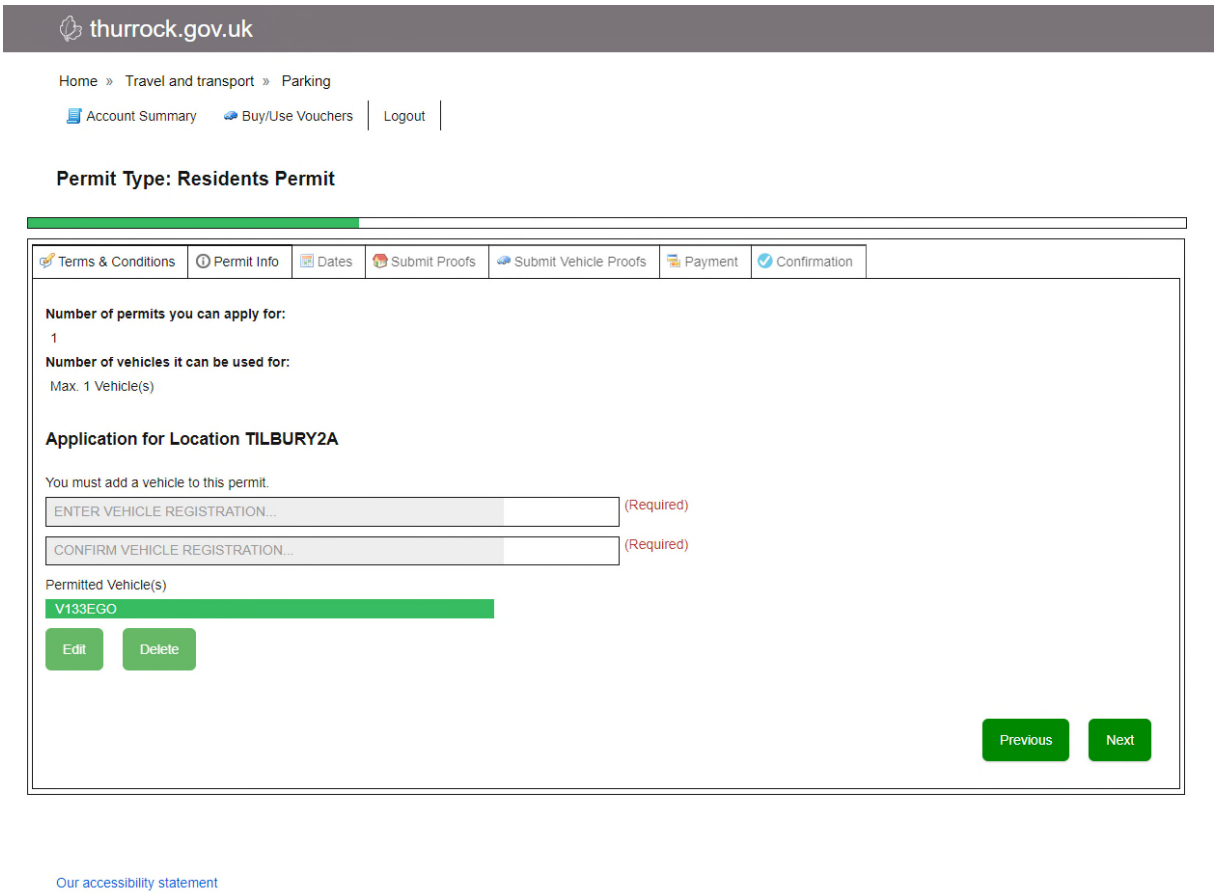


4. On the following screen you must enter your vehicle registration details. You'll be asked to enter the registration twice to make sure no mistakes are made.



5. When your vehicle registration details have been entered correctly, select the '**Save**' button. The details will then be redisplayed under '**Permitted Vehicles(s)**'.

   To continue, select the '**Next**' button.

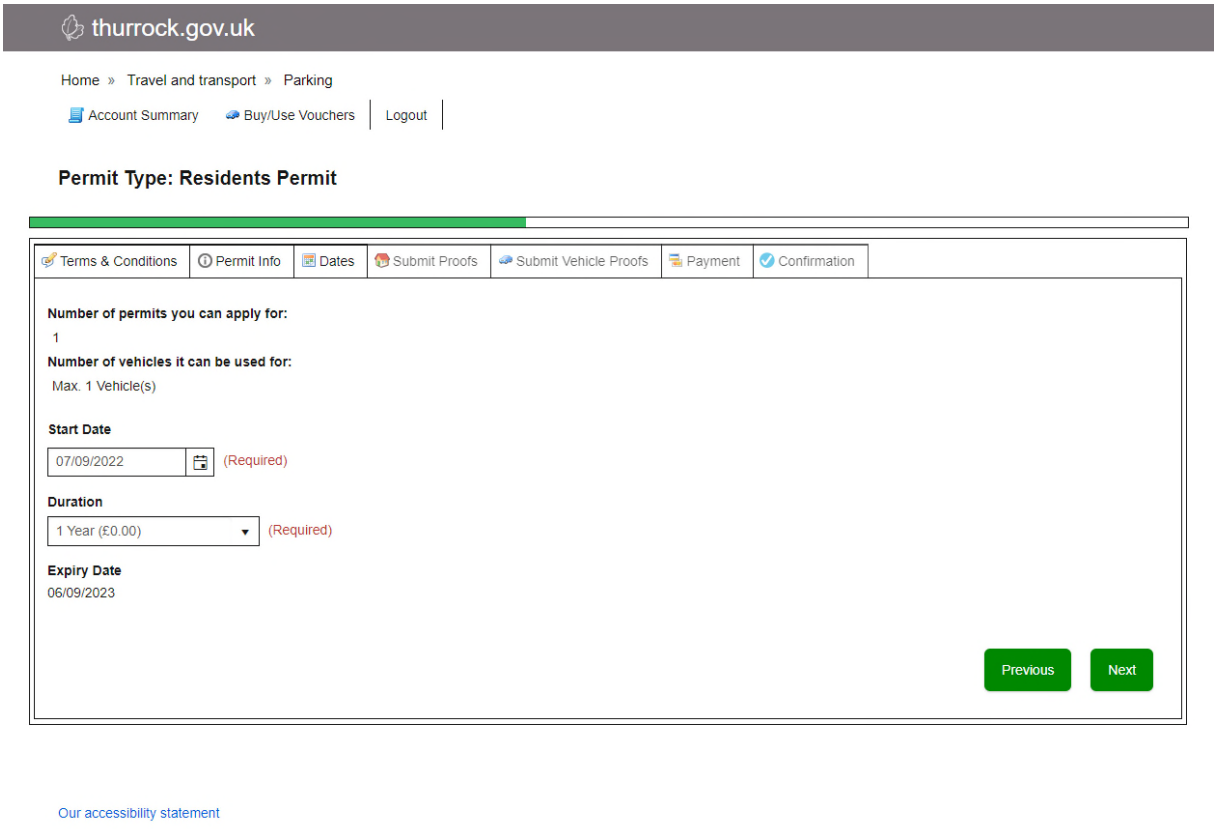


6. On the next page you can set the '**Start Date**' and '**Duration**' of the permit for which you're applying. 'Duration' is how long the permit will be valid – for example, 1 year.

The start date is automatically filled-in for you as today's date, but you can change it if you'd like the permit to start from a date in the future.

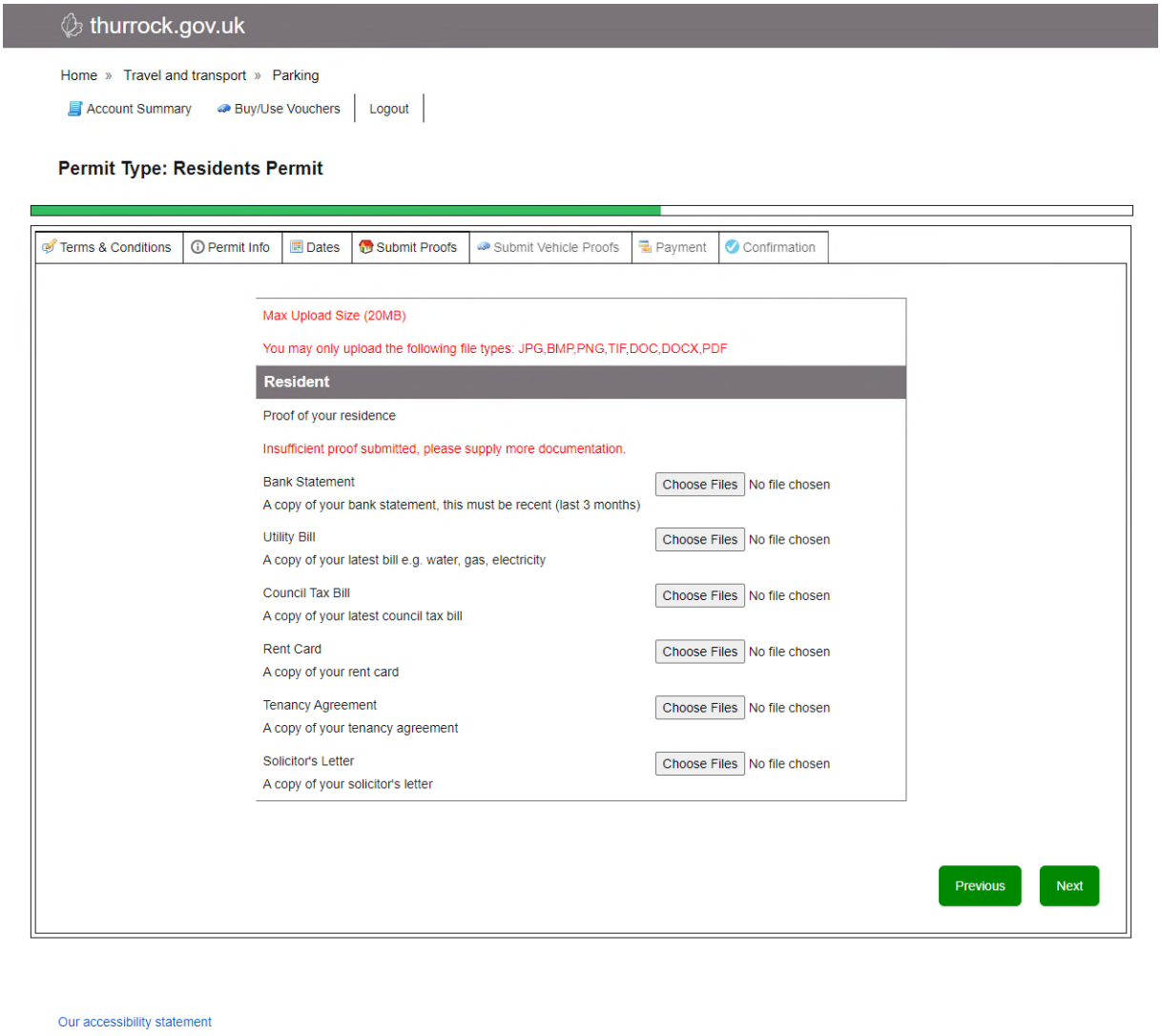
The expiry date will be calculated automatically for you and shown on the screen.

After setting the start date and duration, select the '**Next**' button.

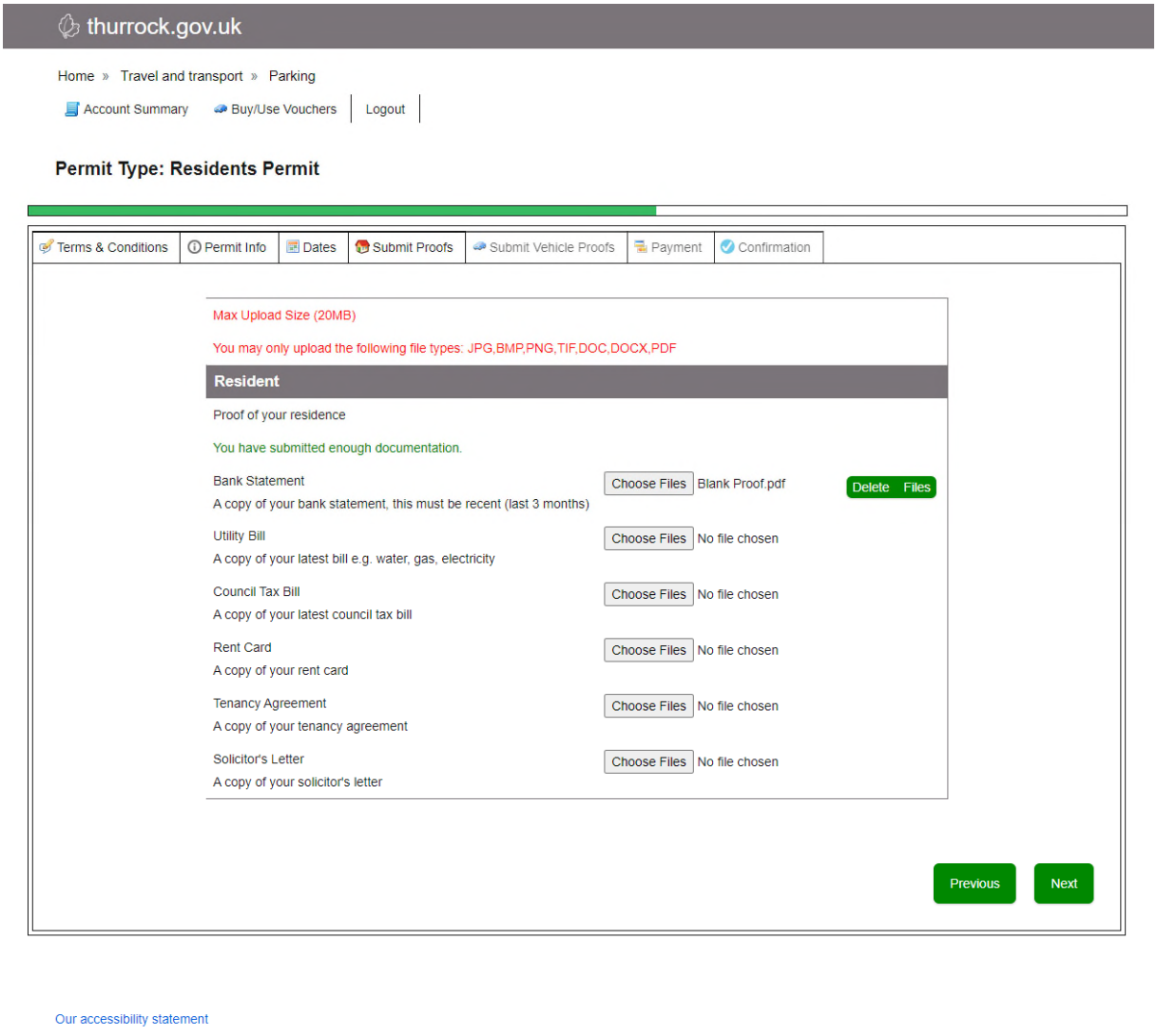


7. The next screen will ask you to provide proof that you are eligible for the type of permit you're requesting. You can do this by using the '**Choose Files**' buttons on the screen to upload files from your computer or smartphone.

   Information on the screen will tell you maximum size of each file you can upload. It will also tell the file types you can upload – for example, photos can be files that end '.jpg' or '.png', and documents can be '.pdf' or '.doc' or '.docx'.

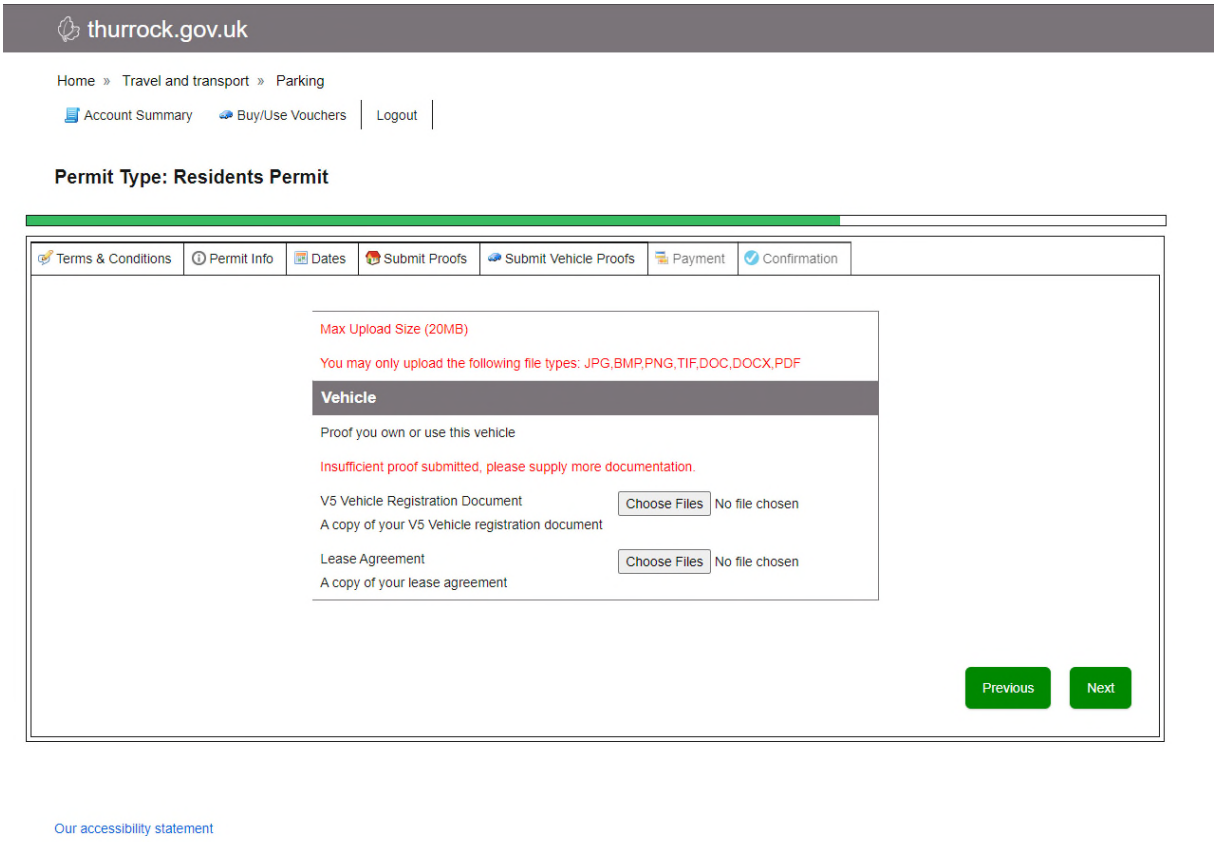


8. When the system shows that you've uploaded all the evidence it needs, select the '**Next**' button at the bottom of the screen.

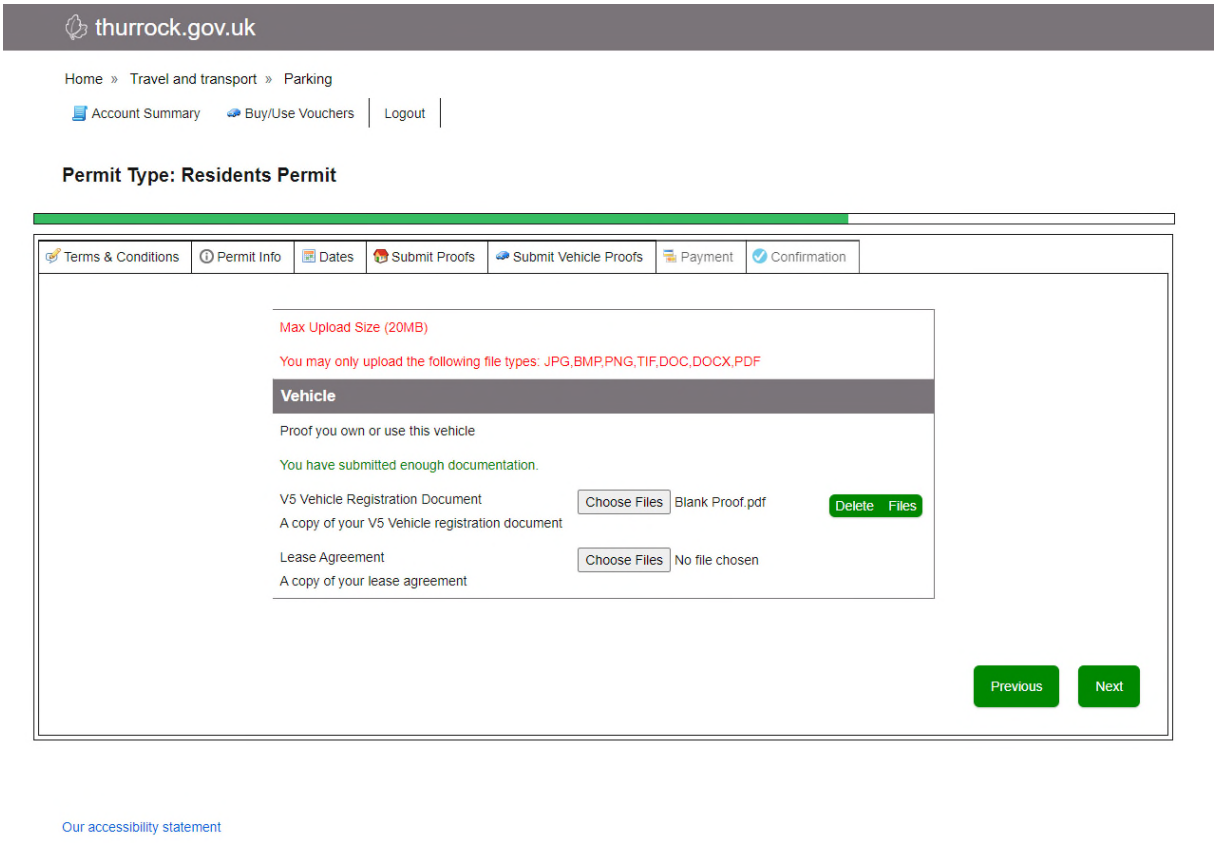


9. Lastly, you'll be asked to upload files that confirm your vehicle details. For example, this could be your UK V5 Vehicle Registration document, or a lease agreement.

   To upload these files, the steps are the same as those you followed when uploading proof of eligibility, above.

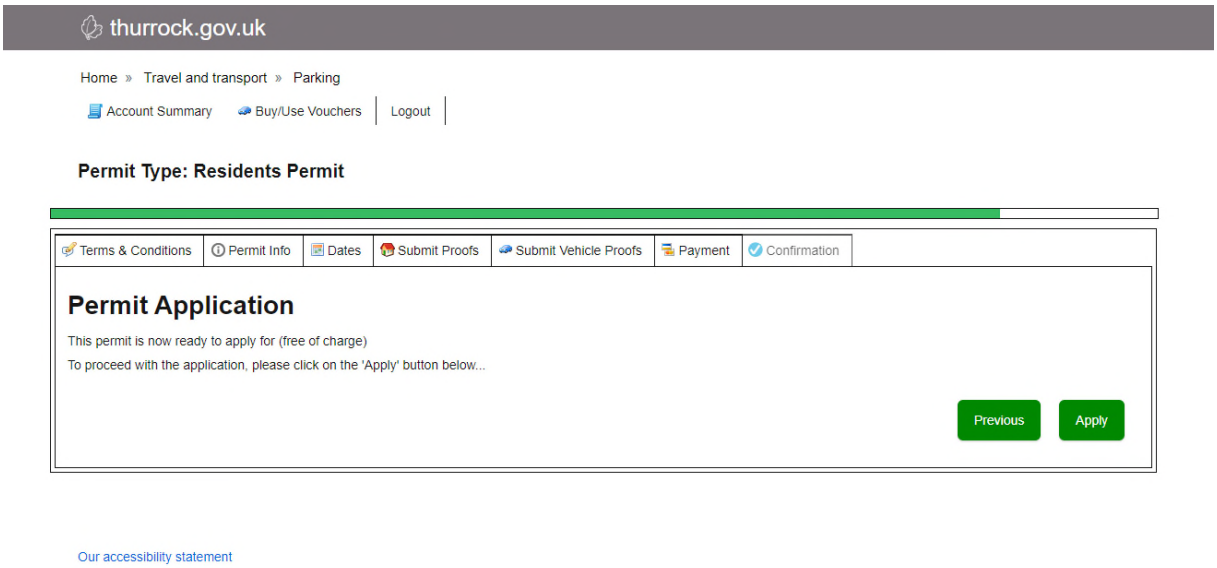


10. When the system shows that you've uploaded all the documents it needs, select the '**Next**' button at the bottom of the screen.



11. Your permit application is now ready for you to send.

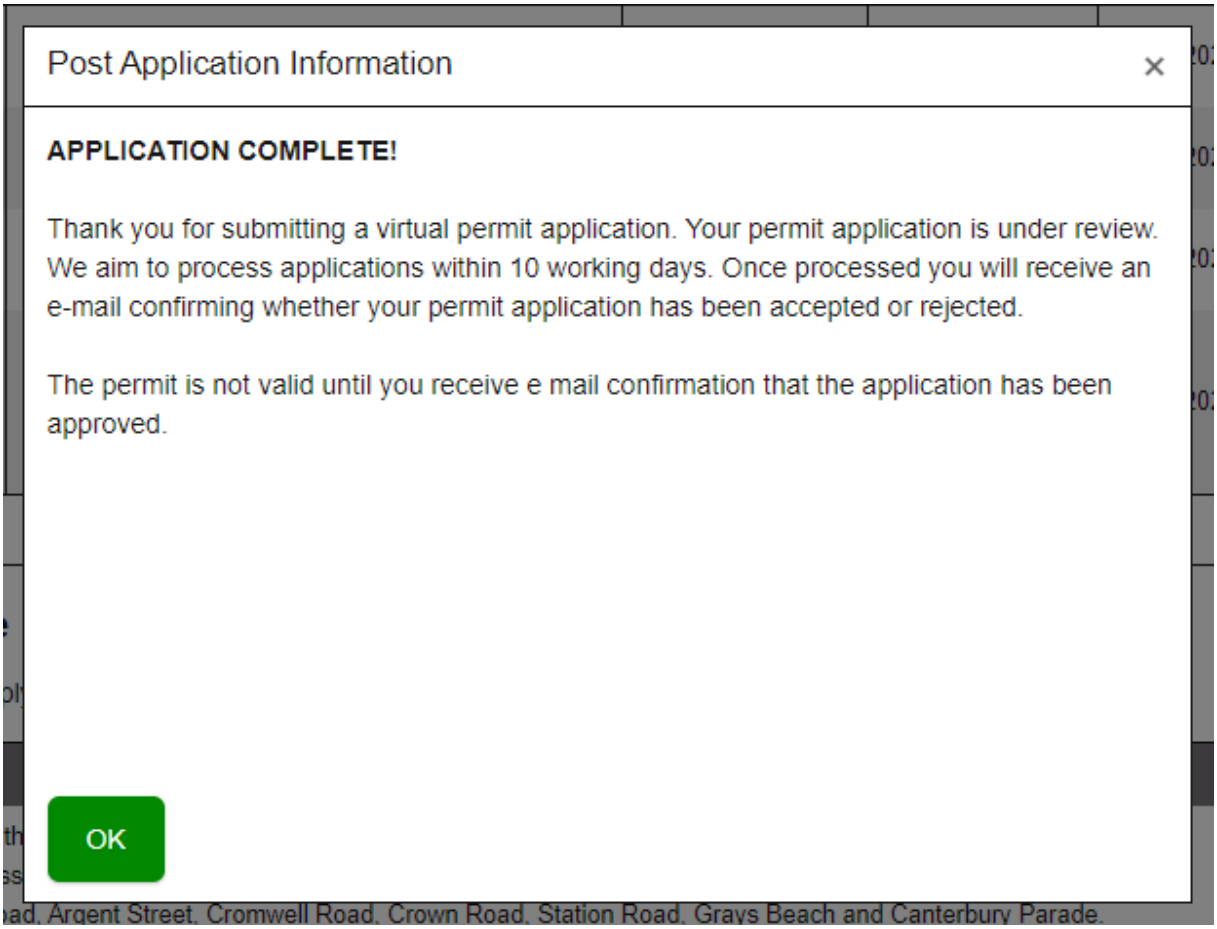
    If you think you might need to change any of the details use the '**Previous**' button to go back, otherwise select '**Apply**'.



12. When you select 'Apply' your application will be sent to our parking permits team for them to check the details and documents you've provided.

    If you've applied for a type of permit that requires a fee to be paid, you'll be directed to a secure online payment service where you can enter your debit card or credit card details.

    Once your application is made, and any fee paid, you'll be shown a confirmation screen that says '**APPLICTION COMPLETE!**'



    You will also receive an email confirming your application.

    Our parking permits team will let you know when your application is approved, or not approved, or if more information is needed.

    You can manage your parking permits online at any time by signing-in again using your '**My Account – parking permits**' email address and password.

    www.thurrock.gov.uk/parking-permits