

Thurrock Council volunteer role description

Community-led support volunteer

Supported by	Community-led Support CLS 1 Team
Role summary	This role supports vulnerable residents who are socially-isolated, lonely or caring for someone else. Community-led Support (CLS) brings care into the community, providing easy-to-access support and solutions that are best for the individual. For example, support to find an activity or organisation in the local area that would help a person achieve things that matter most to them.
Location	Tilbury, Chadwell St Mary, East Tilbury, West Tilbury and Linford
How to apply	Complete the application form at www.thurrock.gov.uk/volunteering

Tasks and responsibilities

You will be expected to:

- support vulnerable residents with activities such as shopping for food, collecting medication, attending appointments, and activities or social interactions with other individuals or groups
- provide telephone befriending for those who are socially-isolated, lonely or without support
- support the running of online, virtual or phone-based talking shops and drop-ins
- help promote the Community-led Support approach
- provide feedback and encourage the community to influence how the team works

Skills and experience

You must:

- be willing to support people in a positive way
- work as part of a team, assisting in planning, prioritising tasks and thinking creatively
- be able to travel with individuals, either in your own vehicle or on public transport
- be confident in talking with and listening to others
- be willing to receive training on getting to know the local community and how to navigate the health and social care system

Time commitment

The role is flexible and time can be agreed in advance with your volunteer manager.

Support you will get

We will:

- reimburse expenses, as agreed
- provide relevant training
- support you to gain experience, enhance skills and build confidence
- consider you a valuable part of the adult social care team

This role requires a Disclosure and Barring Service (DBS) check.