

Thurrock Council volunteer role description

Grangewaters seasonal outdoors volunteer

Supported by	Grangewaters staff team
Role summary	This role involves assisting all staff at Grangewaters during our busier period from April to October each year.
Location	Grangewaters Outdoor Education Centre, Buckles Lane, South Ockendon, RM15 6RS.
How to apply	Complete the application form at www.thurrock.gov.uk/volunteering

Tasks and responsibilities

You will be expected to:

- meet and greet customers
- get equipment out and put it away
- assist instructors during activities
- help to support young people during lunchtime and breaks
- assist with general administration tasks
- support staff with general maintenance of the grounds and equipment

Skills and experience

This role would be most rewarding to those with:

- an interest in nature and outdoor activities
- good communication skills and willingness to help others
- an awareness of volunteering safely and with others
- a positive attitude

Volunteers will ideally be:

- reliable and trustworthy
- friendly and approachable
- happy to volunteer with and support young people
- hands-on and practical
- able to move equipment

Time commitment

The site mainly operates Monday to Friday, 9am to 5pm, and Saturdays 9am to 1pm during the months from May to August, with occasional evening and weekend bookings. The role is flexible during these days and times.

Volunteering hours can be mutually agreed in advance with the volunteer manager.

Support you will get

We will:

- reimburse agreed travel expenses
- provide full induction and training
- provide ongoing support and guidance
- treat you as a valuable part of the Grangewaters team

This role requires a Disclosure and Barring Service (DBS) check.