

Thurrock Council volunteer role description

Housing volunteer

Supported by	Resident Engagement Officer
Role summary	Helping the Housing department work towards providing the best possible housing service to its customers.
Location	Main base will be Civic Offices, New Road, Grays, RM17 6SL
How to apply	Complete the application form at www.thurrock.gov.uk/volunteering

Tasks and responsibilities

You will be expected to:

- attend a variety of meetings depending on the area you wish to get involved
- feedback your views on various agenda items to the council and share information with other residents
- review key policies and information
- help shape the future of the borough
- work positively with other housing volunteers to improve the housing service delivered to its customers

Skills and experience

You must:

- be a resident who lives in Thurrock local authority accommodation
- have a desire to get involved and provide your views

Time commitment

Normally you will be asked to attend one meeting once a month.

Information may be shared with you outside of these meetings.

Support you will get

We will:

- reimburse expenses, as agreed
- provide any training relevant to the role, including information about council policies and procedures
- provide administrative support

This role does not require a Disclosure and Barring Service (DBS) check.