

Thurrock Council volunteer role description

Theatre usher

Supported by	Front of House team
Role summary	Providing theatre support. We are looking for volunteers who are: <ul style="list-style-type: none">• polite and friendly to the public and other members of staff• interested in theatre, live events, the arts, and community events• well-presented, punctual, and reliable
Location	Thameside Theatre, Orsett Road, Grays, RM17 5DX
How to apply	Complete the application form at www.thurrock.gov.uk/volunteering

Tasks and responsibilities

You will be expected to:

- meet and greet theatre visitors
- check tickets, show visitors to their seats, and help them leave after the show
- assist with customer enquiries
- help to keep the venue clean
- provide support with the bar and other sales points, before the show or during the interval
- assist the audience in case of emergency evacuation – full training will be given
- promote and sell Friends' Membership to interested audience members
- other duties related to the above, as needed

Skills and experience

Volunteers do not need to have specific skills or experience as all training will be provided.

If you do have any skills, experience, or talents that you feel would be helpful to us, please tell us on your application form – for example, food hygiene certificate, or current first aid certificate.

Time commitment

A minimum of 2 shifts each calendar month, approximately 3 hours per shift.

The shifts could be on evenings, weekends or weekday mornings, depending on the current productions. Shifts can be agreed in advance.

Support you will get

We will:

- provide full front-of-house training
- provide on-going support

This role does not require a Disclosure and Barring Service (DBS) check.