

# Thurrock Council volunteer role description

## Thameside Theatre usher volunteer

<b>Supported by</b>	Thameside Theatre staff
<b>Role summary</b>	Volunteer ushers support staff and help in the smooth running of the Thameside Theatre during live events and cinema screenings. This role aims to be rewarding and fun for all volunteers aged 16 years and older.
<b>Location</b>	Thameside Theatre, Thameside Complex, Orsett Road, Grays, RM17 5DX.
<b>How to apply</b>	Complete the application form at <a href="http://www.thurrock.gov.uk/volunteering">www.thurrock.gov.uk/volunteering</a>

### Tasks and responsibilities

You will be expected to:

- greet visitors
- assist with checking tickets and directing visitors
- help clean the venue after events
- assist in case of emergency evacuation – training will be given
- direct customer enquiries to members of staff as required

### Skills and experience

You must:

- be polite and friendly to the public – Thameside Theatre is committed to equal opportunities, which means we welcome volunteers and visitors to the theatre from all sections of our community
- have an interest in theatre, cinema, the arts or other community events – this will help make this role more enjoyable
- be well presented, friendly, punctual and reliable
- be able to remain calm under pressure – the theatre can get very busy

### Time commitment

You will be asked for your availability and given agreed volunteering days and times. This could include mornings, afternoons, evenings, weekends and weekdays depending on the type of show and your availability.

### Support you will get

We will:

- reimburse agreed expenses
- provide on-going support, training and guidance
- treat you as a valuable part of the Thameside Theatre team

**This role requires a Disclosure and Barring Service (DBS) check.**