

## Adult Social Care Volunteer Role Description

**Role Title:** Community Led Support Volunteer

**Supported by:** Community Led Support Team

**Role Purpose:** Talking shops are part of our new approach to Adult Social Care. The main purpose of these talking shops is to enable individuals who either have difficulties themselves or who are caring for / concerned about someone else to have an opportunity to have a person centred conversation in a convenient appropriate and welcoming venue, and to talk with them about themselves or others.

**Location:** Currently in Tilbury, Chadwell St Mary, East Tilbury, West Tilbury and Linford

### Tasks and responsibilities

- Support Community Led Support Team in finding activities or organisations that achieve what matters to people most.
- Assist in the running of talking shops, sometimes without a member of staff present (this will be agreed in advance).
- Support people with attending hospital appointments, local clubs or activities and assist in transport to places of support.
- Support people with shopping and other tasks.
- Help promote the Community Led Support service and provide feedback.
- Help support the community to influence the way Community Led Support works.

### Skills and experience

- A willingness to help support people.
- To be able to travel with individuals, either in volunteers own vehicle (relevant checks will be made) or via public transport.
- To be confident in talking with and listening to others.
- Training will be given, specifically about how to navigate the health and social care system.

### Time commitment

- This can be flexible and agreed with your volunteer manager.

### Council's commitment

- Any training relevant to the role will be provided.
- Reimbursement of agreed expenses.

**This role requires a Disclosure and Barring Service (DBS) Check**