

Adults Social Care Volunteer Role Description

Role Title:	Travel Companion
Supported by:	Collins House Team Manager
Location:	Travel from Collins House Residential Care Home, Springhouse Road, Corringham, SS17 7LE to various locations
Role Purpose:	To travel with service users to and from hospital appointments for routine or scheduled appointments

Tasks and responsibilities

- To travel with service users to hospital appointments for routine or scheduled appointments, either using volunteers own vehicle or public transport
- To pass on all relevant information regarding the service user to the hospital team including their medication history and medical condition – this would be supplied to you
- To report any incidents or concerns that may occur whilst undertaking your role
- Be able to give feedback to other professionals including GP and nurses and possibly collect medication from the hospital pharmacy where appropriate

Skills and experience

- Training will be provided, this is an essential part of the role
- Good communication skills, be reliable and trustworthy with a caring nature
- If using your own vehicle a full clean driving license is preferred – relevant checks will be carried out

Time commitment

- When available and by prior arrangement with the Team Manager

Council's commitment

- Induction session
- Any other appropriate training
- Reimbursement of agreed travel expenses including mileage if using own vehicle
- Ongoing support and supervision

This role requires a DBS (Disclosure and Barring Service) check.