Date: 17th June 2016

Dear

Re: Freedom of Information request number 5868

Thank you for your request for information. The details below have been supplied in response to your request. I hope the information supplied satisfies your original request.

Your request:

1) How many fixed penalty fines did you issue for dog fouling in 2014?
   0

2) How many complaints did you receive about dog fouling in 2014?
   50

3) How many fixed penalty fines did you issue by month during 2015 for dog fouling?
   0

4) How many complaints did you receive about dog fouling by month during 2015?

   Jan – 5
   Feb – 5
   Mar – 6
   Apr – 4
   May – 3
   Jun – 6
   Jul – 5
   Aug – 1
   Sept – 5
   Oct – 4
   Nov – 9
   Dec – 3

   Total = 56.

5) Who deals with the dog fouling complaints within your local authority i.e. cleansing team, dog warden or enforcement officers?

   The Environmental Protection Team, Residents’ Services Department, Environment and Place Directorate
6) What are you currently doing to tackle the issues around dog fouling?

- Warning signage displayed in alleged fouling areas on council street furniture;
- Ad hoc visits to alleged fouling areas, where capacity allows;
- Advice / warning letters to alleged offenders, where required evidence is obtained;
- Promote clear up promotions at meet the council event held across the borough.

If you are unhappy with the Council’s response you can make a complaint via the Council's complaints procedures and this will be looked into. If you are not happy with this decision you may then appeal to the Information Commissioner.

Information supplied in response to your request is the copyright of Thurrock Council. The information has been supplied for your personal use. Except for permitted acts under the Copyright, Designs and Patents Act 1988, the information supplied may not be copied, distributed, published, or exploited for commercial purposes or financial gain without the explicit written consent of Thurrock Council.

Yours sincerely,

Claire Quinn

Complaints & Information Governance Assistant